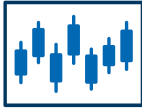


to support increasing the uptake of cervical screening



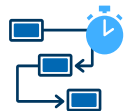
To assess practice coverage for the cervical screening programme compared to local or national baselines you could look at OHID Fingertips data [Cancer Services - Data | Fingertips | Department of Health and Social Care](#)

1. Universal



Baseline analysis identifies x% of people eligible for screening for cervical cancer have not booked an appointment.

SMART aim: The practice aims to contact z% of non-responders to provide additional information to support informed decision making about cervical screening.



Process: Using Ardens templates, complete a search to identify the patients who have been invited for cervical screening and have no outcome recorded (Screening | 2a For non-responder invite). Your data lead may be able to support you with this.

The screenshot shows the Ardens software interface. On the left is a navigation tree with categories like Administration, Alerts, Appointments, and Conditions. The 'Screening | 2a For non responder invite' option is selected. The main panel on the right displays a list of search results for this template, including various screening reminders and invitations for different age groups and conditions.



Contact the patient by phone CRUK have a useful telephone transcript to help frame your discussion and talk to patients about booking an appointment if they want to. It can be found [here](#)

Or



Contact the patient by letter or text message to contain question about any symptoms and links to leaflet

A template letter and can be found [here](#)

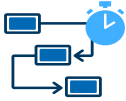
A template text using AccuRx can be found [here](#)

2. Under represented group e.g. learning disability



Baseline analysis identifies x% of eligible patients with a learning disability or SMI or other underrepresented group who did not book a cervical screening appointment.

SMART aim: The practice aims to contact y% of non-responders with a learning disability or other underrepresented group over 6 months and provide appropriate support to make informed decisions or best interest decisions as appropriate.



Process: Complete a search to identify the patients who have not had an outcome recorded (Screening| 5b PNL Cohorts). Your data lead may be able to support you with this.

The screenshot shows a software interface for managing patient cohorts. The left-hand navigation pane lists various categories under 'Arden's Ltd (52262)', including 'Administration (64)', 'Alerts I CAS and MHRA (27)', 'Alerts I COVID 19 (7)', 'Alerts I Local (4)', 'Appointments (294)', 'Conditions I Cancer (424)', 'Conditions I Cardiovascular (326)', 'Conditions I Dermatology (14)', 'Conditions I Diabetes (258)', 'Conditions I Endocrinology (11)', 'Conditions I Frailty and End of Life (249)', 'Conditions I Gastrointestinal (19)', 'Conditions I Genetic Disorders (1)', 'Conditions I Haematology (28)', 'Conditions I Infections (94)', 'Conditions I MSK and Rheumatology (55)', 'Conditions I Mens Health (12)', 'Conditions I Mental Health (114)', 'Conditions I Multimorbidity (4)', and 'Conditions I Neurology (16)'. The 'Screening | 5b PNL Cohorts (51)' category is selected. The main pane displays a list of cohorts, including 'Bowel screening cohort - SMI', 'Bowel screening cohort - TNBI', 'Bowel screening cohort - Total colectomy', 'Bowel screening cohort - Wheelchair user', 'Breast screening - Age 50-70', 'Breast screening cohort - Bilateral mastectomy', 'Breast screening cohort - Breast implant/s + no bilateral mastectomy', 'Breast screening cohort - Cancer diagnosis in last 2y', 'Breast screening cohort - Deceased in last 6m', 'Breast screening cohort - End of life or palliative care', 'Breast screening cohort - Ethnic minority', 'Breast screening cohort - Has reasonable adjustments for health + care access', 'Breast screening cohort - Interpreter needed', 'Breast screening cohort - LD', 'Breast screening cohort - Main or second spoken language not English', 'Breast screening cohort - Registered blind or partially sighted', 'Breast screening cohort - Registered deaf', 'Breast screening cohort - TNBI', 'Breast screening cohort - TNBI - For review as transgender male on hormones', 'Breast screening cohort - Wheelchair user', 'Cervical screening - Age 25-64', 'Cervical screening cohort - 25-49y old', 'Cervical screening cohort - 25-49y old + annual cervical smear required', 'Cervical screening cohort - 50-64y old', 'Cervical screening cohort - 50-64y old + annual cervical smear required', 'Cervical screening cohort - Cancer diagnosis in last 2y', 'Cervical screening cohort - Deceased in last 6m', 'Cervical screening cohort - End of life or palliative care', 'Cervical screening cohort - Ethnic minority', 'Cervical screening cohort - Has reasonable adjustments for health + care access', 'Cervical screening cohort - Hysterectomy & cervical amputation', 'Cervical screening cohort - Interpreter needed', 'Cervical screening cohort - LD', 'Cervical screening cohort - Main or second spoken language not English', 'Cervical screening cohort - Registered blind or partially sighted', 'Cervical screening cohort - Registered deaf', 'Cervical screening cohort - TNBI', 'Cervical screening cohort - TNBI - For review as transgender male on hormones', and 'Cervical screening cohort - Wheelchair user'. The 'Cervical screening cohort - LD' is highlighted in blue. At the bottom of the main pane, it shows '51 Reports'.



Take the opportunity to talk about this at their Annual Health Check using the resources [here](#) and the easy read leaflet below

Or



Contact the patient or their carer by phone using the advice found in the resource here to understand the best way to discuss this with the patient and then adapting the telephone script [here](#).

Or



Contact the patient by letter and enclose an easy read leaflet on the process

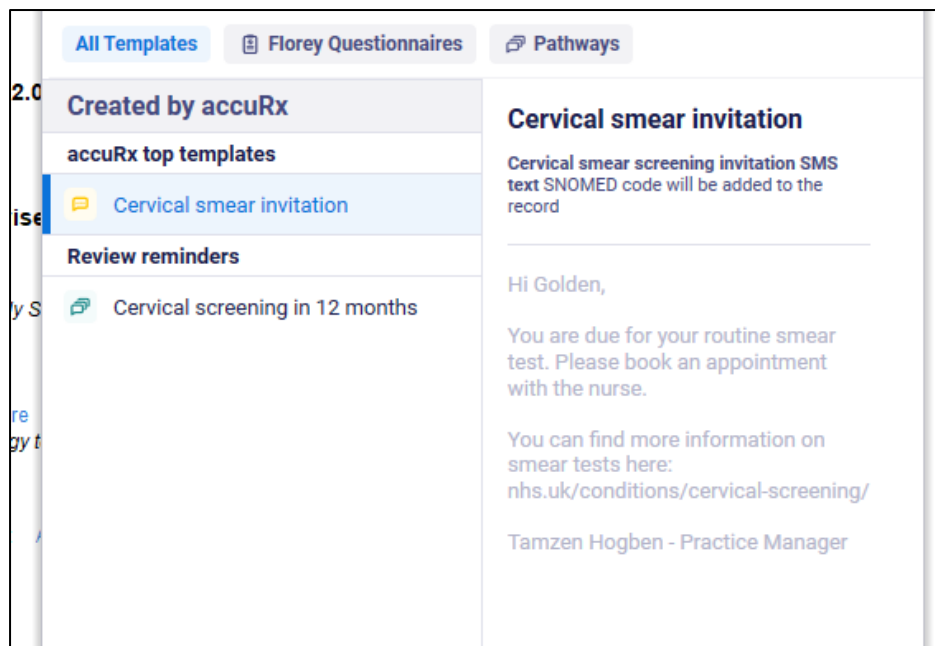
[Cervical Cancer Screening – Easy Reading Guide](#) (OHID)

[Cervical Cancer Screening- Beyond Words](#) (for people who cannot read or do not like written words)

An easy read template letter and can be found at [Cervical screening easy read letter template.odt](#) or use the [template letter](#) below if appropriate

Appendices

AccuRx Text alerts



The screenshot shows a software interface for creating text alerts. At the top, there are three tabs: "All Templates" (selected), "Florey Questionnaires", and "Pathways". Below the tabs, there is a sidebar on the left with a search bar and a list of templates. The main area on the right displays the content of the selected template, "Cervical smear invitation".

Created by accuRx

accuRx top templates

- Cervical smear invitation

Review reminders

- Cervical screening in 12 months

Cervical smear invitation

Cervical smear screening invitation SMS text SNOMED code will be added to the record

Hi Golden,

You are due for your routine smear test. Please book an appointment with the nurse.

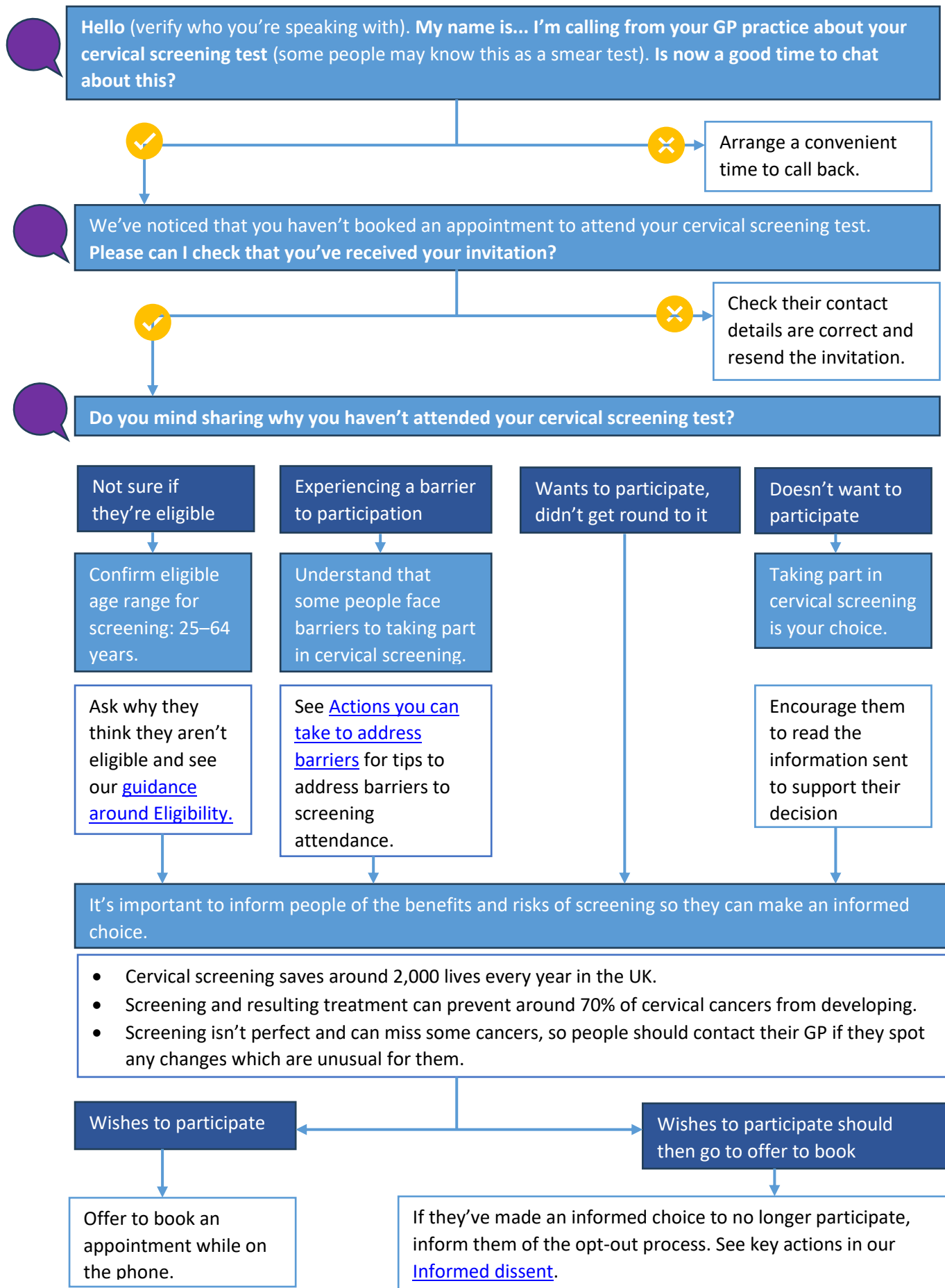
You can find more information on smear tests here:
nhs.uk/conditions/cervical-screening/

Tamzen Hogben - Practice Manager

SMS: Reproduced from CRUK [Primary care good practice guide](#)

Dear <patient name>, we're contacting you to remind you that your cervical screening test (smear test) is due. Please call the surgery on <practice phone number> if you'd like to make an appointment. Our staff can also discuss any questions or concerns you have about the test.

Template Phone Script: Reproduced from [CRUK Primary care good practice guide](#)



Template letter: reproduced from CRUK [Primary care good practice guide](#)

<Insert GP letterhead including GP practice phone number>

Dear **<patient name>**,

We're writing to remind you that your cervical screening test (smear test) is due. Cervical screening can prevent cervical cancer and saves 2,000 lives each year in the UK. The test only takes a few minutes with a trained nurse or doctor and reduces the risk of developing cervical cancer.

If you'd like to make an appointment, please contact your GP practice by calling **<practice phone number>**.

Let us know if you have any questions or concerns about the test when you call. We can discuss what support we can offer to support you to attend.

Taking part in cervical screening is your choice, so please read the information sent with your screening invitation to help you decide. You can also find information online if you have access to the internet. Further information about the test can be found here: cruk.org/cervical_screening

You can also contact the practice to request accessible (eg BSL), easy read or translated information, or to speak to a practice nurse about the test.

Yours sincerely,

<GP name>