

Wessex Cancer Alliance: Our Health Literacy Commitment

We have ...

- Made a team commitment to become a Health Literate organisation
- Agreed and shared our Health Literacy policy with our team. This includes telling all new starters about this.
- Trained 26 team members. Two are Health Literacy Champions
- Included Health Literacy awareness in inequalities training for Dorset and Hampshire and Isle of Wight cancer colleagues
- Set up a Reader Panel of patients and care-givers to give feedback on our public information
- Changed a template text message about Chest X-Rays that will be shared with GPs in our area
- Asked the Reader Panel to comment on two other documents

We will ...

- Undertake a major review the Cancer Matters Wessex website with patients and care-givers
- Roll out training to WCA GPs and other colleagues
- Recommend 'Teachback' and 'Chunk and Check' is used as a way to check patients have understood a new self referral pathway
- Continue to check public information with our Reader Panel
- Take Easy Read cancer awareness information to community events
- Encourage our partners to think about Health Literacy and codesign when they develop patient information
- Tell new team members about our commitment, as well as train and support them in this

We would like ...

- More organisations to consider becoming a Health literate organisation. The more that get involved the better it will be for the people of Dorset
- To know if more organisations have got involved and who they are. This will motivate those already involved and encourage more take up
- To be able to continue to provide or signpost to Health Literacy training to support organisations to do this well
- To share good practice and new developments so we all can learn how to get better and better at this
- To share stories about what people say about where health literacy approaches have made a difference to them



Plain language



Use words & pictures



Teach back



Chunk & check



Routinely offer help