



Workforce Conference Facilitated Table Discussions



The Supportive Workforce outlined a number of different elements that would help them to provide more joined up patient care.



You said you would like:

To share knowledge on how things work to improve treatment and care and to learn from good practice.

Outcome from conference

- ✓ Attendees were able to start having these conversations

What else needs to happen?

- Supportive staff to reach out and connect with their peers
- To share examples and case studies with WCA to promote



You said you would like:

To continue building relationships especially through face-to-face networking and training.

Outcome from conference

- ✓ All attendees will be added to the supportive workforce training programme and invited to regular upskilling and networking sessions throughout the year



You said you would like:

A way to network such as a community of practice or Teams site.

Outcome from conference

- ✓ WCA has reached out to conference attendees to ask for ideas and preferences



You said you would like:

Connections to social prescribers and understanding of their role.

What else needs to happen?

- WCA to reach out to social prescribing teams and ask if they would like to do a short video about their role and to provide bios and contact details to be shared



You said you would like:

To reduce duplication especially around Cancer Care Reviews

What else needs to happen?

- Mapping of who undertakes which reviews at each stage, agreeing roles and responsibilities and sharing information when complete a review with a patient



You said you would like:

Improved communication between teams and easier access to information as well as consistency in approach to better support individual patient needs. Examples: “handover” process between primary and secondary care, authorised sharing of patient details where it would help to support and/or safeguard them.

Outcome from conference

- ✔ Attendees are more aware of who else is working in their area

What else needs to happen?

- Supportive staff to test different ways of working and to share best practice with WCA to promote



You said you would like:

A better understanding of all roles. Awareness of who is working in your area and what they do as well as access to up-to-date contact details.

Outcome from conference

- ✓ A list of all conference attendees with their contact details and role bio has been collated and shared
- ✓ Videos of the role presentations will be edited and put on our website

What else needs to happen?

- WCA will reach out to capture details and bios for those who were not able to attend the conference and will continue to update and share the list



You said you would like:

To be able to be able to offer the best care and support to all patients considering different needs of e.g. an anxious patient, someone who is housebound, someone with a disability etc.

What else needs to happen?

- Build these topics into the health inequalities/access training plans for the coming year



You said you would like:

Support with different ways of raising awareness of screening and encouraging uptake. Also increased PIFU knowledge and general awareness of the needs of cancer patients (Primary care specific).

What else needs to happen?

- Link with WCA primary care team regarding their primary care upskilling plans



For a translation of this document or to request information in an accessible format, please email: wessexcanceralliance@wca.uhs.nhs.uk