

How Macmillan can support you

November 2023

Macmillan Team Introduction

Partnership Managers



Tina Churchill
Dorset



Sue Alford
South Hampshire



Kate Rawlings
North Hampshire

Engagement Leads



Kathleen Gillett
Hampshire



Tracy Street
Dorset

Relationship Officer



Beth Smith
South West



Helen Petley
North Hampshire



Charlotte Mills
Dorset and South Hampshire

Partnership Quality Leads

MACMILLAN
CANCER SUPPORT



Change is the only constant.

Heraclitus

 quadracy

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Services we provide

- Macmillan Support Line
- Macmillan Information & Support Hubs
- Website information and support
- Trusted information by email or post
- Booklets/Leaflets
- Online Community
- Buddying Service

Macmillan Support Line

7 days 8am - 8pm

We also offer this service via an online chat function on our website.
All these services are also offered via email, online chat, or with an interpreter (including BSL)

0808 808 0000





Macmillan Learning Hub

Education and training for the cancer workforce.

- The Learning Hub has replaced Learnzone.
- Access useful education and training courses, toolkits and resources.
 - OnDemand eLearning courses and videos
 - Book your place on live courses or events
 - Join and explore communities
 - Access guidance and applications for grants

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How do I access the Learning Hub?

Create an online account [Learning and development | Healthcare professionals | Macmillan Cancer Support](#)

or download the FUSE app on your smart device



Macmillan Partners and partnership working

Boots

Dentaid

Bupa

BigHealth

Citizens Advice

Local Support Groups and Charities

Boots No.7 Advisors



Free face to face support for people with cancer to help them manage visible side effects, including:

- Defining sparse eyebrows/lashes
- Adapting skin care routines
- Caring for nails
- Scar coverage
- Signpost to local support services
- Listen to worries or concerns about cancer and its treatment

Bupa Counselling Service

Up to 6 one-to-one sessions to help them understand, manage and overcome difficult feelings.

Eligibility criteria which includes:

- a person living with cancer
 - 18 years old or over
 - struggling emotionally because of cancer
- Book a wellbeing assessment through the Macmillan website, or call the Macmillan Support Line on 0808 808 00 00.



BUPA Counselling Service

Wellbeing Assessment

- Duration: Up to 50 minutes via telephone.
- Up to 6 free counselling sessions via phone or video call
- A referral for a one-off emotional support session for up to 1 hour
- Signposting back to Macmillan, your GP or the NHS.

The service could help improve someone's quality of life by:

- Providing personalised support that is tailored to their circumstances
- Reducing the sense of fear, anxiety and/or depression that they might be feeling
- Increasing their confidence and motivation



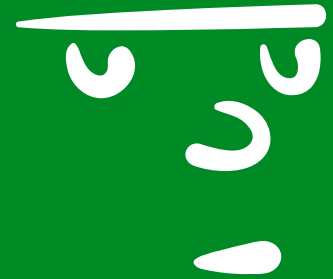
Sleepio and Daylight in Partnership with BigHealth

HOW OUR PARTNERSHIP HELPS

People living with cancer say that poor sleep, worry, and anxiety impact their quality of life.

Together we're working to improve the quality of life of people living with and beyond cancer in the UK through instant access to mental health support, **at no cost** to them.

Clinically proven help for insomnia and anxiety, from the privacy of your own phone online at <https://www.bighealth.co.uk/lp/macmillan-cancer-support/> or by downloading the app



Hampshire Macmillan Citizens Advice Service

• confidential • impartial • independent • free •

Impact of the service in Hampshire

Total number of clients



*Data 1 Nov 22 – 31 Oct 23

Number of Macmillan grants **

Total amount in outcomes



**Data 1 Oct 22 – 30 Sep 23

Value of Macmillan grants



Where can you find us:

- Macmillan information Centres in Southampton and Portsmouth Hospitals
- Local Citizens Advice offices
- Hospices in Hampshire and the Isle of Wight
- At your home if you cannot travel

You can also ask the local Citizens Advice or Macmillan staff at the hospitals to give us your contact details and we will call you.



How to refer:

Scan the QR
code



Email us



macmillan.cahampshire@cabnet.org.uk

Phone us



0344 847
7727

Short film from CA

<https://clipchamp.com/watch/KldOEHzaZF3>

Fundraising Team South Central



Fundraising

Over **98%** of our income, comes from donations.

Since 2023 Churchill Retired Living has raised **£584,868**

In 2022, Coffee Morning raised **£435,144** from **1,591** donations in Hampshire

Brave the Shave fundraisers raised **£21,321** in 2022, through **112** donations.

Each and every one of our fundraisers is incredible and makes our work possible!

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In 2022, Macmillan awarded

1,004 patient grants, in Hampshire a total worth of **£396,315**

1,405 people called Macmillan's Support Line Services from Hampshire in 2022

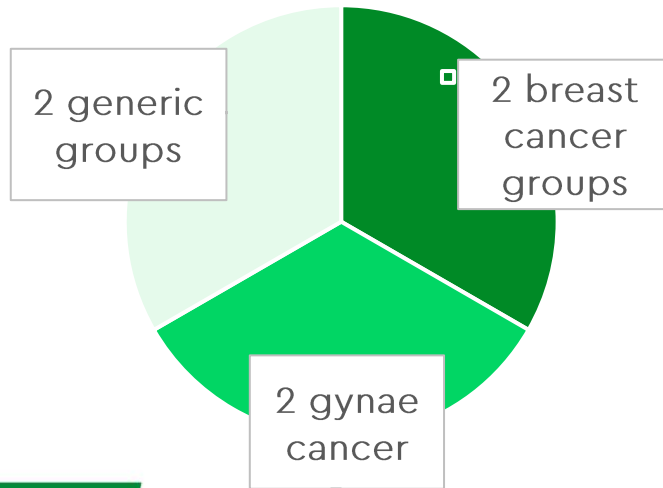
Macmillan has **19** fully and partially funded Mac Professional roles in Hampshire

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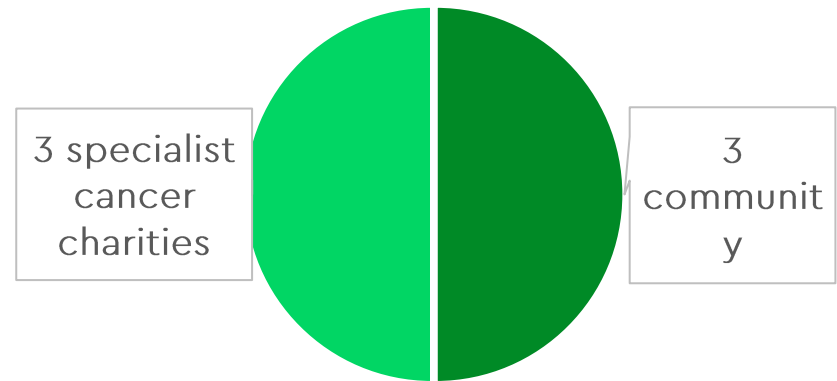


12 Support Grants awarded in the community c.£75,000

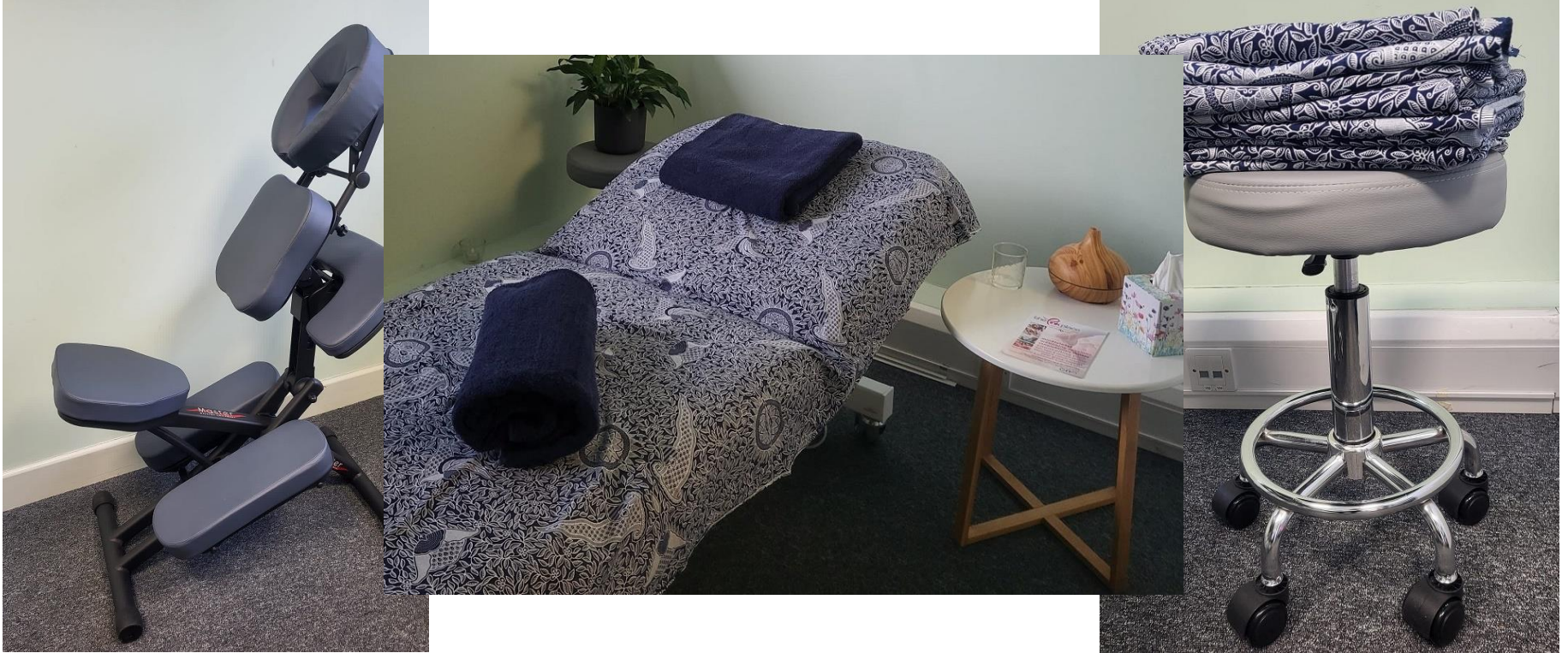
Six Self help and support groups



Six local voluntary sector organisations



The Pink Place, Basingstoke



Macmillan clinical advisor – South West

Macmillan

- Provides up to date expert knowledge on what's happening in healthcare to help influence their work.
- Ensures good understanding of pressures and challenges and in healthcare, nationally and locally
- Considers new applications for consideration of funding in context of healthcare locally
- Sense checks ideas/project proposals
- Active participation in partnership working and signposting/introductions to key staff in NHS
- Support non-clinical Macmillan staff in region
- Collaborate with national team of clinical advisors and share what's happening locally

Health Care Providers

- Covers Dorset, Devon, Cornwall, Hampshire and IOW
- Primary and secondary care
- Advises on Macmillan strategy and objectives
- Advises on how applications/proposals need to be changed to fit the strategic aims of Macmillan and continue to meet proposal aims
- Advises on measuring impact of proposals/projects
- Promoting personalised care and how this can be achieved as part of normal everyday working practice
- How to measure personalised care and impact
- Supporting new Macmillan professionals and sharing expertise with them
- Support ad hoc requests for support from other healthcare professionals via Macmillan staff

Any questions



Thank you

Please find us in the Market Place