Making Data Count – Step Training Sessions January to July 2023

NHS England

This document summarises the Making Data Count training offers available between January – July 2023 and includes registration links. All sessions are delivered via MS Teams and we will be running these cyclical sessions for as long as there is interest.

Step 1 should be undertaken prior to the other steps which can then be taken in any order. Each session is 60 minutes long.

Sign up to our FutureNHS site to view additional training events via the Events Calendar going forward Making Data Count - FutureNHS Collaboration Platform

For any queries or problems email england.improvementanalyticsteam@nhs.net

- **Step 1: An introduction to Making Data Count**

  This interactive session focusses on the dangers of RAG reporting and two-point comparisons and introduces statistical process control (SPC). As a result of this session attendees will understand SPC charts and understand why this approach supports effective decision making.

Tuesday	10/01/2023	11:00	https://20230110-MDC-Step1.eventbrite.co.uk
Tuesday	07/03/2023	11:00	https://20230307-MDC-Step1.eventbrite.co.uk
Tuesday	05/05/2023	12:00	https://20230505-MDC-Step1.eventbrite.co.uk

- **An Introduction to Making Data Count for Finance**

  This interactive session is specifically aimed at colleagues working in finance roles or with financial data. It will provide an introduction to statistical process control (SPC) as an alternative to the traditional way finance data is presented and focusses on the dangers of RAG reporting and two-point comparisons.

Wednesday	11/01/2023	14:00	https://20230111-MDCF-Step1.eventbrite.co.uk

- **Step 2: Using our SPC tools**

  This session provides a demonstration of our free easy to use Excel based SPC chart tool and multi chart tools which enables the creation of SPC dashboards with up to 50 indicators, as well as an introduction to the SQL code for output in Excel or Power BI, where the sky's the limit in terms of charts!

Wednesday	18/01/2023	12:00	https://20230118-MDC-Step2.eventbrite.co.uk
Wednesday	15/03/2023	12:00	https://20230315-MDC-Step2.eventbrite.co.uk
Wednesday	10/05/2023	11:00	https://20230510-MDC-Step2.eventbrite.co.uk

- **Step 3: Writing narrative**

  This session focusses on how to improve narrative writing skills to not only describe the key messages from the data, but to prompt the correct action.

Thursday	26/01/2023	13:00	https://20230126-MDC-Step3.eventbrite.co.uk
Thursday	23/03/2023	13:00	https://20230323-MDC-Step3.eventbrite.co.uk
Thursday	17/05/2023	11:00	https://20230517-MDC-Step3.eventbrite.co.uk

- **Step 4: Tips to convert your colleagues**

  This session takes your SPC knowledge to a deeper level covering a range of topics relating to process limits and other more technical questions. It also provides a range of tips and different approach to convert others.

Thursday	02/02/2023	11:00	https://20230202-MDC-Step4.eventbrite.co.uk
Thursday	30/03/2023	12:00	https://20230330-MDC-Step4.eventbrite.co.uk
Thursday	25/05/2023	12:00	https://20230525-MDC-Step4.eventbrite.co.uk

- **Step 5: Comparisons and benchmarking**

  This session explores the benefits of using benchmarks and comparisons. Focusing on how you select comparators, useful sources of benchmarking, how you should visualise the data and what pitfalls to avoid.

Wednesday	09/02/2023	12:00	https://20230209-MDC-Step5.eventbrite.co.uk
Wednesday	05/04/2023	12:00	https://20230405-MDC-Step5.eventbrite.co.uk
Wednesday	31/05/2023	12:00	https://20230531-MDC-Step5.eventbrite.co.uk

- **Step 6: Improvement methods**

  This session will introduce you to a number of techniques to apply in your improvement work.

Tuesday	14/02/2023	13:00	https://20230214-MDC-Step6.eventbrite.co.uk
Tuesday	13/04/2023	13:00	https://20230413-MDC-Step6.eventbrite.co.uk
Tuesday	06/06/2023	13:00	https://20230606-MDC-Step6.eventbrite.co.uk

- **Step 7: Triangulating data**

  Step 7 will introduce you to the benefits of triangulation and provide advice on how to do it for yourself.

Wednesday	22/02/2023	11:00	https://20230222-MDC-Step7.eventbrite.co.uk
Wednesday	19/04/2023	11:00	https://20230419-MDC-Step7.eventbrite.co.uk
Wednesday	14/06/2023	11:00	https://20230614-MDC-Step7.eventbrite.co.uk

- **Step 8: Data driven conversations**

  What are the additional ingredients necessary to ensuring that data is at the heart of your decision making?
  What do good and bad conversations look like?
  How might you capture actions and ensure that there is a robust feedback loop?
  How should issues be escalated from ward to board?
  This step will strengthen your ability to make data driven decisions that result in insight led care.

Thursday	02/03/2023	12:00	https://20230302-MDC-Step8.eventbrite.co.uk
Thursday	28/04/2023	14:00	https://20230428-MDC-Step8.eventbrite.co.uk
Thursday	22/06/2023	12:00	https://20230622-MDC-Step8.eventbrite.co.uk

- **Step 9: Making qualitative data count**

  Content and booking links to be confirmed

Thursday	09/03/2023	13:00
Thursday	04/05/2023	13:00
Thursday	29/06/2023	13:00

- **Step 10: Targets and trajectories**

  Content and booking links to be confirmed

Thursday	16/03/2023	13:00
Thursday	11/05/2023	13:00
Thursday	06/07/2023	13:00