



Case Study: Cancer Care Coordinator

A growing number of PCNs across Wessex are recruiting Cancer Care Coordinators to support patients across the cancer pathway.



Cancer Care Coordinator at Winchester Rural and North East PCN Rebecca Hardman told us about her role:

I have been working as a Cancer Care Coordinator since March 2022, having previously worked in complex needs community healthcare, and I have really enjoying settling into my new role.

As part of my induction I had the opportunity to meet and interact with colleagues in a range of professional roles, both face-to-face and online, which has given me confidence and knowledge to progress in my role.

Since joining the PCN, I have been supporting our 6 practices with cancer screening programmes, monitoring and auditing the uptake of cervical, bowel and breast cancer screening, whilst identifying and coding non-responders where possible.

Alongside this, I have been supporting the achievement of QoF Indicators and assisting with the DES, LIS and IIF workloads.

As part of developing my role, I have started taking referrals from our GP's to undertake 3-month cancer care reviews over the telephone and during home visits. I feel this has been beneficial for our recently diagnosed patients and the practices that support them, providing extra time to support patients and helping to follow up questions and discussions with the healthcare professionals looking after them. Supporting patients has always been my priority, so being given the additional training and flexibility to incorporate this into my job has been extremely valuable.

Dr Christine Glew, Clinical Director of the PCN added:

Recruiting Rebecca as a Cancer Care Coordinator has been one of the best decisions we have made, and is one of the most valuable roles we have added for the benefit of the practices and patients to date.

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We were very lucky to attract a candidate with a clinical background and to have the support of the WCA when she started - she has exceeded our expectations in terms of improving cancer screening rates and is now taking on additional training to undertake more direct patient contact. I would highly recommend this role to any PCN and the new support package to assist with recruitment will make the task straightf orward.