



APPENDIX 5: CANCER CARE COORDINATOR SAMPLE INTERVIEW QUESTIONS



Sample Interview Questions Example

Scenario (or substitute a real-life example from your practice)

Please ask all candidates to arrive 15 minutes early, give them this scenario and ask them to prepare some points to discuss at interview:

Catherine is 69 years old and has a diagnosis of Breast Cancer. She is seen regularly by her GP and specialist cancer nurse at the practice. She also attends routine appointments with her consultant at the local hospital.

Catherine lives alone and has been struggling with loneliness and anxiety since her husband died 3 years ago. She has also started to notice some memory problems and is worried that she does not always remember the advice from doctors and nurses - she thinks she may not always be taking her medication correctly. Because of her cancer treatment, her mobility is now starting to deteriorate, and she is worried she may not be able to continue to drive herself to all her appointments - her children live far away and are unable to provide regular support.

How would you go about supporting this person and what would your approach be?

You have 10 minutes at the start of the interview to outline your approach

General Questions

1. Why do you want this role and what experience do you bring to it?
2. What skills / qualities will you bring to the role?
3. Can you tell us about a time when you supported someone who was experiencing complex personal circumstances, such as managing a long-term health condition, anxiety or practical issues such as difficulty arranging medical appointments – how did you support them and what were the challenges in providing support?
4. Can you tell us about a time when you were sensitive or compassionate towards someone who was experiencing a difficult time – what did you do and how did you feel you were able to offer support?
5. Some people need more help to overcome exclusion or disadvantage and you may come across situations where people you are supporting are actively being discriminated against. Can you give us an example of how you have helped someone overcome exclusion, disadvantage or discrimination?
6. Can you describe a time where you completed a piece of work which required good teamwork? Please explain your role in this. What were the challenges and how did you resolve them?

7. Can you tell us about a piece of work where you have had to record information and monitor the impact of the work? How did you go about this, what did you learn from the process?

8. This role involves close partnership working with different professionals in a busy primary care team. What would you do to ensure you work well as part of this team?

9. Tell us about a time when you improved a process – what was the issue, what did you do and what was the outcome?

10. If someone were to describe your approach to work in three words, what would the three words be?